

# Ahmed Mohieldin

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## Education

### University of Pennsylvania

BSE in Computer Science | Class of 2018

## Skills

### Data analytics

SQL  
Pandas & NumPy  
Power BI  
Forecasting

### Web development

JavaScript  
React  
Yarn & NPM  
Django

### Software development

Python  
Bash  
Google Apps Script  
VBA

### Creative

Photoshop  
Premiere Pro  
InDesign  
Illustrator

### Productivity & IT

Office 365  
Google Workspace  
Zendesk & HelpScout  
LaTeX

## Experience

### Data & Technology Consultant

**Bibb Lettuce** | Freelance | Mar 2022 – Present

Built end-to-end automation and data analysis solutions for a multinational pump and vacuum company  
Automated the creation of federal agency scorecards for the Small Business Administration  
Provided one-on-one technology training to the CEO of a DC-based consulting firm

### Business Analyst

**Capital One** | Full-time | Aug 2019 – Feb 2022

Automated forecast generation, saving \$200K+/year and increasing coverage by 30%  
Built webapp that streamlined and centralized agent requests, saving \$125K+/year  
Automated distribution of case workloads, saving \$60K+/year  
Leveraged departmental migration to Google Workspace to eliminate 100+ obsolete processes

### Technology Solutions Consultant

**University of Pennsylvania** | Freelance | Dec 2018 – Jul 2019

Recommended, implemented, and supported ticketing system for advisors in the Computer Science department, reducing time-to-resolution by 3x and dramatically increasing advisor bandwidth

### Senior Information Technology Specialist

**The Wharton School** | Full-time | Nov 2018 – May 2019

Developed technology solutions for faculty of The Lauder Institute and The Wharton School  
Provided hardware and software support to hundreds of faculty, staff, and PhD students

### Information Technology Specialist

**The Wharton School** | Full-time | Sep 2015 – Nov 2018

Developed hotfix during Office 365 migration, preventing critical issues for hundreds of users  
Provided hardware and software support to hundreds of faculty, staff, and PhD students

### Product Manager

**Wharton Research Data Services (WRDS)** | Internship | May 2016 – Nov 2016

Developed hotfix for expiration dates on 50K+ user accounts, preventing costly unauthorized access  
Led cross-functional team to develop an alternate UI that is still in use